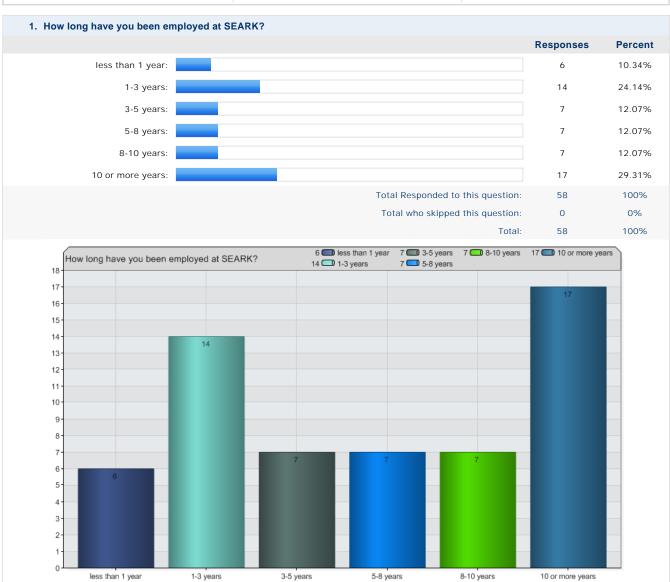
## Survey Software: Ask, Analyze, Improve

Survey Creation, Deployment, & Analysis Tools for Businesses

## Survey: 2015SP, Faculty/Staff Satisfaction

## **Report: Default Report**

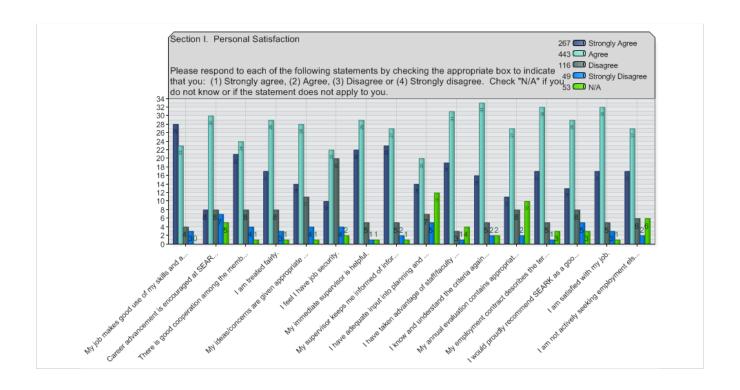
Survey Status		Respondent Statistics		Points Summary
Status:	Closed	Total Responses:	58	No Points Questions used in this survey.
Deploy Date:	03/25/2015	Completes:	52	
Closed Date:	05/05/2015	Partials:	6	



2. Section I. Personal Satisfaction

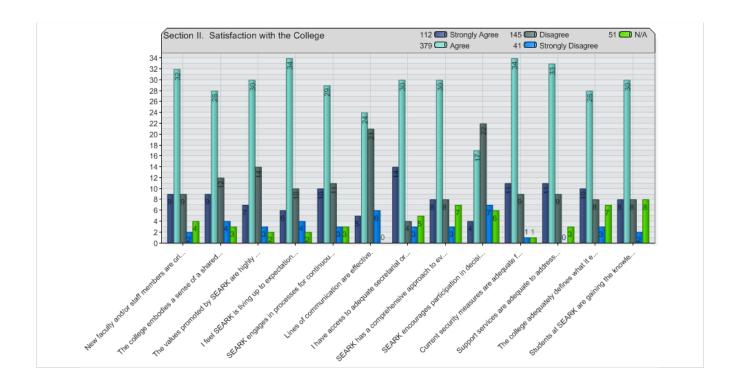
Please respond to each of the following statements by checking the appropriate box to indicate that you: (1) Strongly agree, (2) Agree, (3) Disagree or (4) Strongly disagree. Check "N/A" if you do not know or if the statement does not apply to you.

My job makes good use of my skills and abilities.:         28(48.28%)         23(39.66%)         4(6.9%)         3(5.17%)         0(0%)         58           Career advancement is encouraged at SEARK if openings occur.:         8(13.79%)         30(51.72%)         8(13.79%)         7(12.07%)         5(8.62%)         58           There is good coperation among the members of my work group.:         21(36.21%)         24(41.38%)         8(13.79%)         4(6.9%)         1(1.72%)         58           My ideas/concerns are given appropriate attention.:         14(24.14%)         28(48.28%)         11(18.97%)         4(6.9%)         1(1.72%)         58           My immediate sucurity.:         10(17.24%)         22(37.93%)         20(34.48%)         4(6.9%)         2(3.45%)         58           My supervisor is helpful.:         22(37.93%)         29(50%)         5(8.62%)         1(1.72%)         58           My supervisor keeps me informed of information that impacts me.:         23(39.66%)         27(46.55%)         5(8.62%)         2(3.45%)         1(1.72%)         58
encouraged at SEARK if openings occur.:  There is good cooperation among the members of my work group.:  I am treated fairly.:  1 feel I have job security.:  I feel I have job security.:  I feel I have job security.:  I feel I have job security.:  My immediate supervisor is helpful.:  My supervisor keeps me informed of information that impacts me.:  1 square (339.66%)  30(51.72%)  8(13.79%)  8(13.79%)  8(13.79%)  8(13.79%)  1(1.72%)
cooperation among the members of my work group.:         21(36.21%)         24(41.38%)         8(13.79%)         4(6.9%)         1(1.72%)         58           I am treated fairly.:         17(29.31%)         29(50%)         8(13.79%)         3(5.17%)         1(1.72%)         58           My ideas/concerns are given appropriate attention.:         14(24.14%)         28(48.28%)         11(18.97%)         4(6.9%)         1(1.72%)         58           I feel I have job security.:         10(17.24%)         22(37.93%)         20(34.48%)         4(6.9%)         2(3.45%)         58           My immediate supervisor is helpful.:         22(37.93%)         29(50%)         5(8.62%)         1(1.72%)         1(1.72%)         58           My supervisor keeps me informed of information that impacts me.:         23(39.66%)         27(46.55%)         5(8.62%)         2(3.45%)         1(1.72%)         58
My ideas/concerns are given appropriate attention.:       14(24.14%)       28(48.28%)       11(18.97%)       4(6.9%)       1(1.72%)       58         I feel I have job security.:       10(17.24%)       22(37.93%)       20(34.48%)       4(6.9%)       2(3.45%)       58         My immediate supervisor is helpful.:       22(37.93%)       29(50%)       5(8.62%)       1(1.72%)       1(1.72%)       58         My supervisor keeps me informed of information that impacts me.:       23(39.66%)       27(46.55%)       5(8.62%)       2(3.45%)       1(1.72%)       58
given appropriate attention.:  I feel I have job security.:  My immediate supervisor is helpful.:  My supervisor keeps me informed of information that impacts me.:  14(24.14%)  28(48.28%)  11(18.97%)  4(6.9%)  1(1.72%)  58  4(6.9%)  4(6.9%)  4(6.9%)  58  4(6.9%)  58  4(6.9%)  58  4(6.9%)  58  4(6.9%)  58  58  58  58  58  58  58  69  60  60  60  60  60  60  60  60  60
My immediate supervisor is helpful.:     22(37.93%)     29(50%)     5(8.62%)     1(1.72%)     1(1.72%)     58       My supervisor keeps me informed of information that impacts me.:     23(39.66%)     27(46.55%)     5(8.62%)     2(3.45%)     1(1.72%)     58
Supervisor is helpful.:     22(37.93%)     29(50%)     5(8.62%)     1(1.72%)     1(1.72%)     58       My supervisor keeps me informed of information that impacts me.:     23(39.66%)     27(46.55%)     5(8.62%)     2(3.45%)     1(1.72%)     58
me informed of 10.00 10.
Lhous adaquata input
I have adequate input into planning and 14(24.14%) 20(34.48%) 7(12.07%) 5(8.62%) 12(20.69%) 58 budgeting.:
I have taken advantage of staff/faculty 19(32.76%) 31(53.45%) 3(5.17%) 1(1.72%) 4(6.9%) 58 development opportunities offered.:
I know and understand the criteria against which my 16(27.59%) 33(56.9%) 5(8.62%) 2(3.45%) 2(3.45%) 58 performance is evaluated.:
My annual evaluation contains appropriate suggestions for improvement.:
My employment contract describes the terms and conditions of employment along with my salary for such employment.:
I would proudly recommend SEARK as a good place to work to friends or relatives.:
I am satisfied with my job.: 17(29.31%) 32(55.17%) 5(8.62%) 3(5.17%) 1(1.72%) 58
I am not actively seeking employment 17(29.31%) 27(46.55%) 6(10.34%) 2(3.45%) 6(10.34%) 58 elsewhere.:
Total Responded to this question: 58 100%
Total who skipped this question: 0 0%
Total: 58 100%



3. Section II. Satisfaction with the College

	Strongly Agree	Agree	Disagree	Strongly Disagree	N/A	Total
New faculty and/or staff members are briented to the mission and values of SEARK.:	9(16.07%)	32(57.14%)	9(16.07%)	2(3.57%)	4(7.14%)	56
The college embodies a sense of a shared community.:	9(16.07%)	28(50%)	12(21.43%)	4(7.14%)	3(5.36%)	56
The values promoted by SEARK are highly visible within the college.:	7(12.5%)	30(53.57%)	14(25%)	3(5.36%)	2(3.57%)	56
feel SEARK is living up to expectations stated in the college's mission.:	6(10.71%)	34(60.71%)	10(17.86%)	4(7.14%)	2(3.57%)	56
SEARK engages in processes for continuous review of its policies and procedures.:	10(17.86%)	29(51.79%)	11(19.64%)	3(5.36%)	3(5.36%)	56
Lines of communication are effective.:	5(8.93%)	24(42.86%)	21(37.5%)	6(10.71%)	0(0%)	56
I have access to adequate secretarial or clerical help.:	14(25%)	30(53.57%)	4(7.14%)	3(5.36%)	5(8.93%)	56
SEARK has a comprehensive approach to evaluation of its educational programs.:	8(14.29%)	30(53.57%)	8(14.29%)	3(5.36%)	7(12.5%)	56
SEARK encourages participation in decision making and policy making.:	4(7.14%)	17(30.36%)	22(39.29%)	7(12.5%)	6(10.71%)	56
Current security measures are adequate for my area.:	11(19.64%)	34(60.71%)	9(16.07%)	1(1.79%)	1(1.79%)	56
Support services are adequate to address and respond to the diverse needs of students.:	11(19.64%)	33(58.93%)	9(16.07%)	0(0%)	3(5.36%)	56
The college adequately defines what it expects its students to know upon completion of their educational experience at SEARK.:	10(17.86%)	28(50%)	8(14.29%)	3(5.36%)	7(12.5%)	56
Students at SEARK are gaining the knowledge and experiences they need to succeed in life.:	8(14.29%)	30(53.57%)	8(14.29%)	2(3.57%)	8(14.29%)	56
			Total Resp	onded to this question:	56	96.55%
			Total who	skipped this question:	2	3.45%



	Strongly Agree	Agree	Disagree	Strongly Disagree	N/A	Total
nere is a process for college-wide coordination of gram and curricular changes.:	3(6.38%)	17(36.17%)	6(12.77%)	2(4.26%)	19(40.43%)	47
ne resources for the courses that I teach are appropriate.:	5(11.11%)	17(37.78%)	3(6.67%)	1(2.22%)	19(42.22%)	45
My instruction is aluated regularly by eans other than the e of student course evaluations.:	5(11.36%)	16(36.36%)	4(9.09%)	1(2.27%)	18(40.91%)	44
I have used aformation obtained from past student urse evaluations to bake adjustments in my teaching for the specific purpose of improving the effectiveness of my instruction.:	8(19.51%)	15(36.59%)	0(0%)	1(2.44%)	17(41.46%)	41
SEARK encourages participation in professional elopment activities.:	10(23.81%)	18(42.86%)	1(2.38%)	3(7.14%)	10(23.81%)	42
			Total Re	sponded to this ques	tion: 47	81.03%
			Total w	ho skipped this ques	tion: 11	18.97%
				Т	otal: 58	100%
Section III Satis	faction with Classroom	(Faculty Only-Other				3 🗀 N/A
20-				33 Agree 8	Strongly Disagree	
18- 17- 16- 15- 14- 13- 12- 11- 10- 9- 8- 7- 6- 5- 4- 3- 2- 1-	19	3	16	8	10	10
0				0 1		

	Strongly Agree	Agree	Disagree	Strongly Disagree	N/A	Total
Copiers and FAX supplies and equipment are adequate to perform my duties.:	24(42.86%)	26(46.43%)	5(8.93%)	1(1.79%)	0(0%)	56
Computers and/or oftware programs are adequate to perform my duties.:	25(44.64%)	25(44.64%)	3(5.36%)	3(5.36%)	0(0%)	56
Furniture is adequate to perform my duties.:	22(39.29%)	31(55.36%)	2(3.57%)	1(1.79%)	0(0%)	56
Office supplies are adequate to perform my duties.:	24(42.86%)	30(53.57%)	1(1.79%)	1(1.79%)	0(0%)	56
			Total Respo	onded to this questio	n: 56	96.55%
			Total who	skipped this questio	n: 2	3.45%
				Tota	al: 58	100%
29 - 28 - 27 - 26 - 25 - 24 - 23 - 24 - 21 - 20 - 19 - 18 - 17 - 16 - 15 - 14 - 13 - 12 - 11 - 11 - 11 - 11 - 11 - 11	2	5 25	22	2		
10-		_	_		_	

Computers and/or software programs are a...

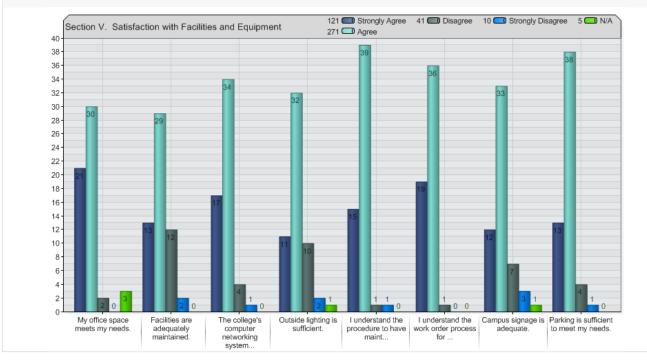
Furniture is adequate to perform my duti...

Office supplies are adequate to perform ...

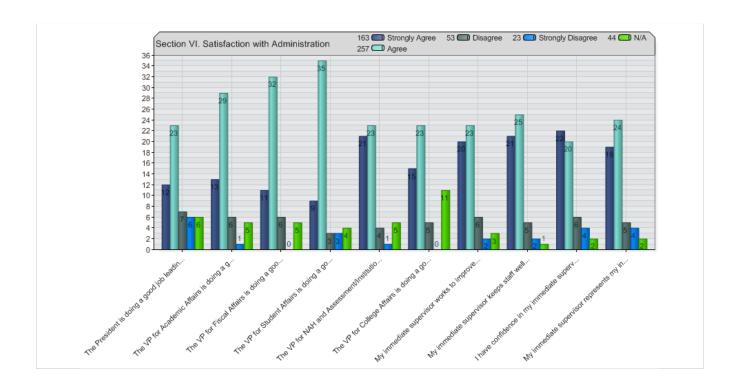
Copiers and FAX supplies and equipment a...

6. Section V. Satisfaction	with Facilities and	Equipment				
	Strongly Agree	Agree	Disagree	Strongly Disagree	N/A	Total
My office space meets my needs.:	21(37.5%)	30(53.57%)	2(3.57%)	0(0%)	3(5.36%)	56
Facilities are adequately maintained.:	13(23.21%)	29(51.79%)	12(21.43%)	2(3.57%)	0(0%)	56
The college's computer networking system is satisfactory.:	17(30.36%)	34(60.71%)	4(7.14%)	1(1.79%)	0(0%)	56
Outside lighting is sufficient.:	11(19.64%)	32(57.14%)	10(17.86%)	2(3.57%)	1(1.79%)	56
I understand the procedure to have maintenance provided.:	15(26.79%)	39(69.64%)	1(1.79%)	1(1.79%)	0(0%)	56
I understand the work order process for IT service and maintenance.:	19(33.93%)	36(64.29%)	1(1.79%)	0(0%)	0(0%)	56
Campus signage is adequate.:	12(21.43%)	33(58.93%)	7(12.5%)	3(5.36%)	1(1.79%)	56
Parking is sufficient to meet my needs.:	13(23.21%)	38(67.86%)	4(7.14%)	1(1.79%)	0(0%)	56
			Total Respo	onded to this question:	56	96.55%
			Total who	skipped this question:	2	3.45%





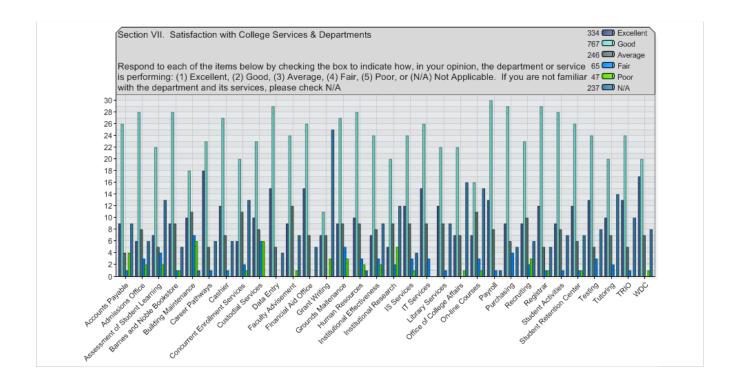
7. Section VI. Satisfaction v	vith Administration					
	Strongly Agree	Agree	Disagree	Strongly Disagree	N/A	Total
The President is doing a good job leading the organization.:	12(22.22%)	23(42.59%)	7(12.96%)	6(11.11%)	6(11.11%)	54
The VP for Academic Affairs is doing a good job leading the organization.:	13(24.07%)	29(53.7%)	6(11.11%)	1(1.85%)	5(9.26%)	54
The VP for Fiscal Affairs is doing a good job leading the organization.:	11(20.37%)	32(59.26%)	6(11.11%)	0(0%)	5(9.26%)	54
The VP for Student Affairs is doing a good job leading the organization.:	9(16.67%)	35(64.81%)	3(5.56%)	3(5.56%)	4(7.41%)	54
The VP for NAH and Assessment/Institution al Effectiveness is doing a good job leading the organization.:	21(38.89%)	23(42.59%)	4(7.41%)	1(1.85%)	5(9.26%)	54
The VP for College Affairs is doing a good job leading the organization.:	15(27.78%)	23(42.59%)	5(9.26%)	0(0%)	11(20.37%)	54
My immediate supervisor works to improve the organization.:	20(37.04%)	23(42.59%)	6(11.11%)	2(3.7%)	3(5.56%)	54
My immediate supervisor keeps staff well informed.:	21(38.89%)	25(46.3%)	5(9.26%)	2(3.7%)	1(1.85%)	54
I have confidence in my immediate supervisor's fairness/honesty.:	22(40.74%)	20(37.04%)	6(11.11%)	4(7.41%)	2(3.7%)	54
My immediate supervisor represents my interests to the administration.:	19(35.19%)	24(44.44%)	5(9.26%)	4(7.41%)	2(3.7%)	54
			Total Respo	onded to this question:	54	93.1%
			Total who	skipped this question:	4	6.9%
				Total:	58	100%



8.
Section VII. Satisfaction with College Services & Departments

Respond to each of the items below by checking the box to indicate how, in your opinion, the department or service is performing: (1) Excellent, (2) Good, (3) Average, (4) Fair, (5) Poor, or (N/A) Not Applicable. If you are not familiar with the department and its services, please check N/A

CHCCK TVA							
	Excellent	Good	Average	Fair	Poor	N/A	Total
Accounts Payable:	9(16.98%)	26(49.06%)	4(7.55%)	1(1.89%)	4(7.55%)	9(16.98%)	53
Admissions Office:	6(11.32%)	28(52.83%)	8(15.09%)	3(5.66%)	2(3.77%)	6(11.32%)	53
Assessment of Student Learning:	7(13.21%)	22(41.51%)	5(9.43%)	4(7.55%)	2(3.77%)	13(24.53%)	53
Barnes and Noble Bookstore:	9(16.98%)	28(52.83%)	9(16.98%)	1(1.89%)	1(1.89%)	5(9.43%)	53
Building Maintenance:	10(18.87%)	18(33.96%)	11(20.75%)	7(13.21%)	6(11.32%)	1(1.89%)	53
Career Pathways:	18(33.96%)	23(43.4%)	5(9.43%)	1(1.89%)	0(0%)	6(11.32%)	53
Cashier:	12(22.64%)	27(50.94%)	7(13.21%)	1(1.89%)	0(0%)	6(11.32%)	53
Concurrent Enrollment Services:	6(11.32%)	20(37.74%)	11(20.75%)	2(3.77%)	1(1.89%)	13(24.53%)	53
Custodial Services:	10(18.87%)	23(43.4%)	8(15.09%)	6(11.32%)	6(11.32%)	0(0%)	53
Data Entry:	15(28.3%)	29(54.72%)	5(9.43%)	0(0%)	0(0%)	4(7.55%)	53
Faculty Advisement:	9(16.98%)	24(45.28%)	12(22.64%)	0(0%)	1(1.89%)	7(13.21%)	53
Financial Aid Office:	15(28.3%)	26(49.06%)	7(13.21%)	0(0%)	0(0%)	5(9.43%)	53
Grant Writing:	7(13.21%)	11(20.75%)	7(13.21%)	0(0%)	3(5.66%)	25(47.17%)	53
Grounds Maitenance:	9(16.98%)	27(50.94%)	9(16.98%)	5(9.43%)	3(5.66%)	0(0%)	53
Human Resources:	10(18.87%)	28(52.83%)	9(16.98%)	3(5.66%)	2(3.77%)	1(1.89%)	53
Institutional Effectiveness:	7(13.21%)	24(45.28%)	8(15.09%)	3(5.66%)	2(3.77%)	9(16.98%)	53
Institutional Research:	5(9.43%)	20(37.74%)	9(16.98%)	2(3.77%)	5(9.43%)	12(22.64%)	53
IS Services:	12(22.64%)	24(45.28%)	9(16.98%)	3(5.66%)	1(1.89%)	4(7.55%)	53
IT Services:	15(28.3%)	26(49.06%)	9(16.98%)	3(5.66%)	0(0%)	0(0%)	53
Library Services:	12(22.64%)	22(41.51%)	9(16.98%)	1(1.89%)	0(0%)	9(16.98%)	53
Office of College Affairs:	7(13.21%)	22(41.51%)	7(13.21%)	0(0%)	1(1.89%)	16(30.19%)	53
On-line Courses:	7(13.21%)	16(30.19%)	11(20.75%)	3(5.66%)	1(1.89%)	15(28.3%)	53
Payroll:	13(24.53%)	30(56.6%)	8(15.09%)	1(1.89%)	0(0%)	1(1.89%)	53
Purchasing:	9(16.98%)	29(54.72%)	6(11.32%)	4(7.55%)	0(0%)	5(9.43%)	53
Recruiting:	9(16.98%)	23(43.4%)	10(18.87%)	2(3.77%)	3(5.66%)	6(11.32%)	53
Registrar:	12(22.64%)	29(54.72%)	5(9.43%)	1(1.89%)	1(1.89%)	5(9.43%)	53
Student Activities:	9(16.98%)	28(52.83%)	8(15.09%)	1(1.89%)	0(0%)	7(13.21%)	53
Student Retention Center:	12(22.64%)	26(49.06%)	6(11.32%)	1(1.89%)	1(1.89%)	7(13.21%)	53
Testing:	13(24.53%)	24(45.28%)	5(9.43%)	3(5.66%)	0(0%)	8(15.09%)	53
Tutoring:	10(18.87%)	20(37.74%)	7(13.21%)	2(3.77%)	0(0%)	14(26.42%)	53
TRIO:	13(24.53%)	24(45.28%)	5(9.43%)	1(1.89%)	0(0%)	10(18.87%)	53
WDC:	17(32.08%)	20(37.74%)	7(13.21%)	0(0%)	1(1.89%)	8(15.09%)	53
				Total Responded t	o this question:	53	91.38%
				Total who skippe	d this question:	5	8.62%
					Total:	58	100%



9. Section VIII. Open ended questions/comments  List ways you feel the activities and environment of the College helps recruit and keep students at SE	ARK.	
	Responses	Percent
Responses:	52	100%
Total Responded to this question:	52	89.66%
Total who skipped this question:	6	10.34%
Total:	58	100%
Graph/Chart function not relevant for this question type.		

10. What are some areas in which SEARK could improve?		
	Responses	Percent
Responses:	52	100%
Total Responded to this question:	52	89.66%
Total who skipped this question:	6	10.34%
Total:	58	100%
Graph/Chart function not relevant for this question type.		

